1) As a user, I want a cashless transaction so I am able to use Touch ’n Go eWallet to pay for the books.

2) As a customer, I want to able to contact the seller so I can ask more about the book.

3) As a customer, I want to view the product of books so I can know the details of the book product.

4) As a buyer, I want to search the books I want with title and publisher so that I can buy the books

5) As a user, I want to add the book that I interested in into the cart so I can place an order at any time.

6) As a purchaser, I want to buy the books so I can make an order confirmation.

7) As a user, I want to see reviews so I can make my option of books better.

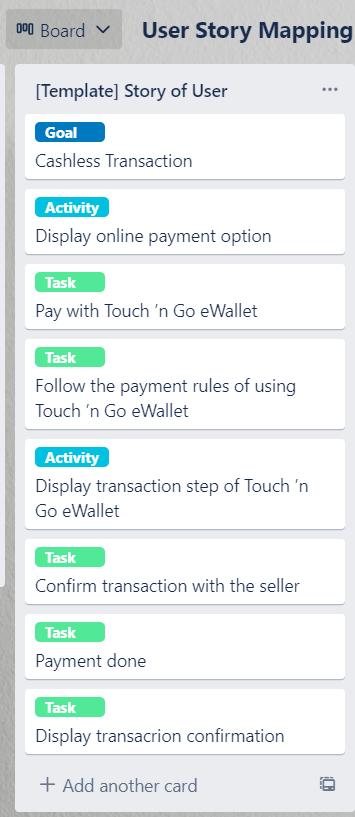
8) As a purchaser, I want to know how much time it takes to transport books so I know how much time I need to wait.

9) As a buyer, the book I bought is damaged so I need to contact customer service to refund or compensate for new books

10) As a customer, I want to submit my review and rate to the book trading system.

11) As a buyer, I want to see if there is a discount or free shipping so that I can reduce the purchase cost.

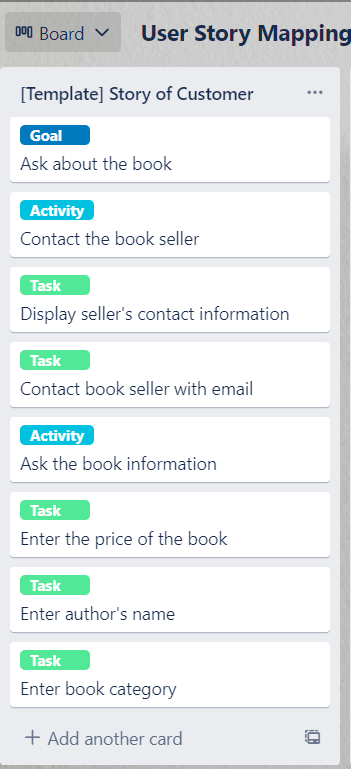
User Story Mapping



User Story 1

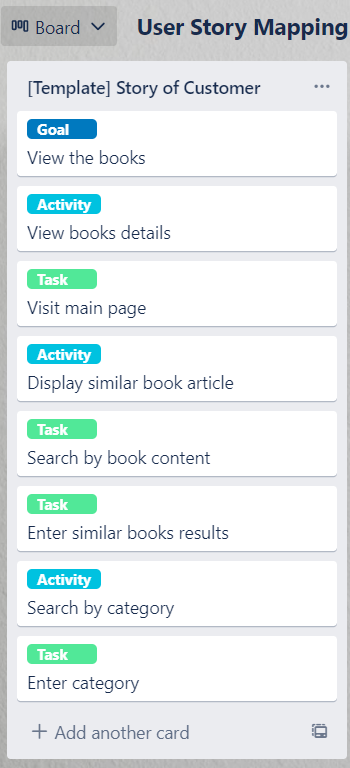
User Story 1

User Story Mapping



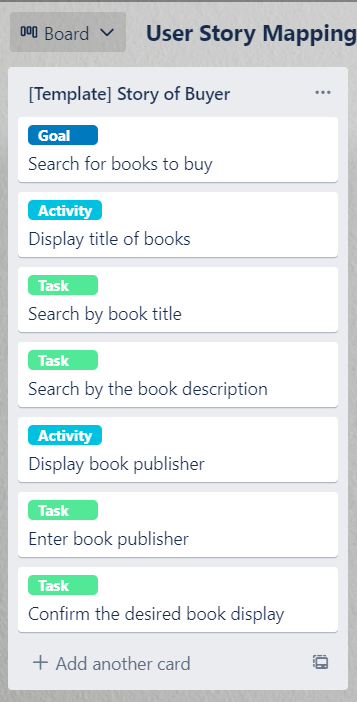
User Story 2

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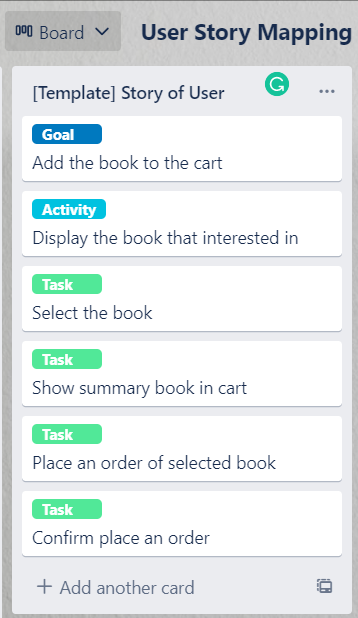
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User Story Mapping



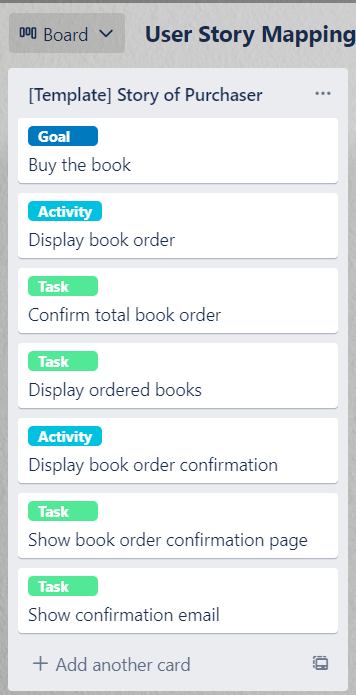
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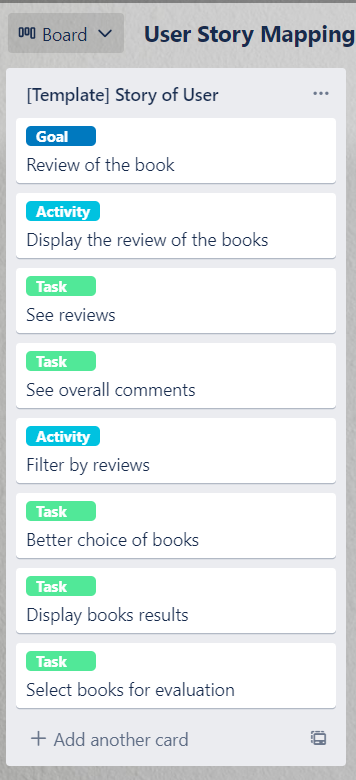
User Story 5

User Story Mapping



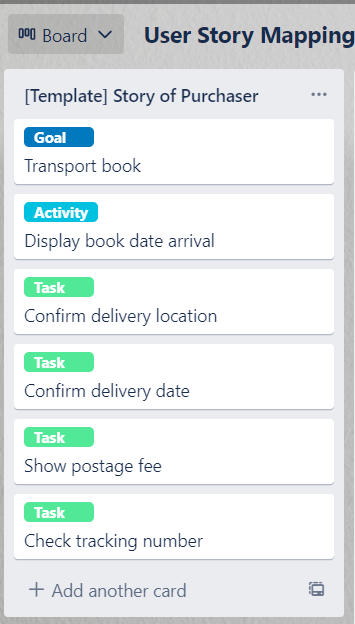
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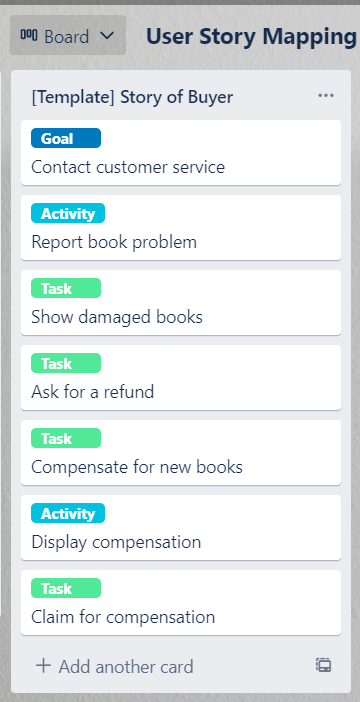
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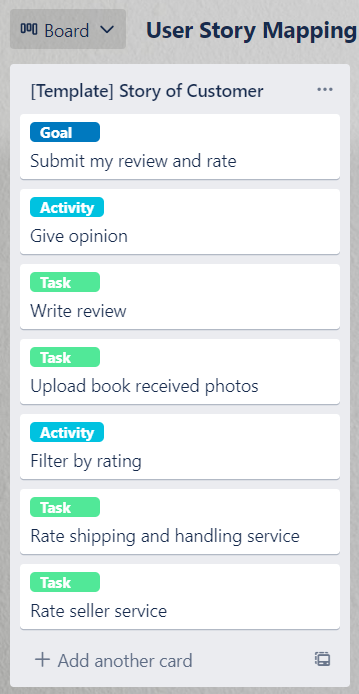
User Story 8

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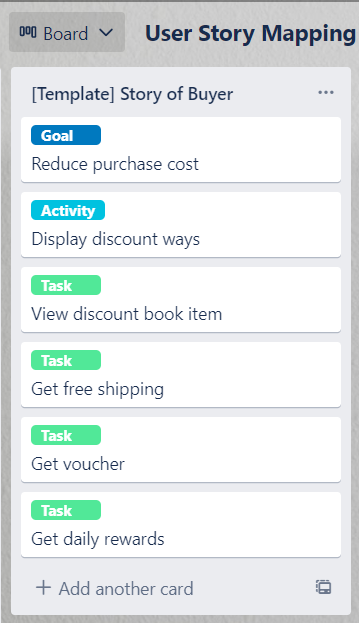
User Story 9

User Story Mapping



User Story 10

User Story Mapping



User Story 11